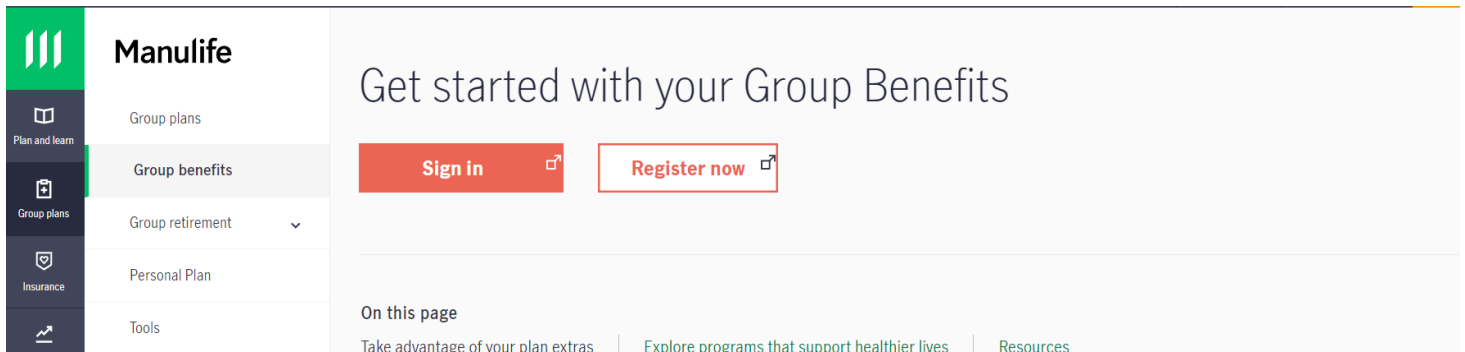


# Using the Manulife Benefits Website and Registering for the Secure Site

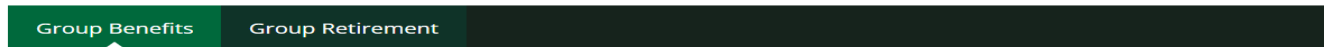
Navigate to the Manulife website [www.manulife.ca](http://www.manulife.ca): [CLICK HERE](#)



Click on the **SIGN IN** tab to the left if you have previously registered



If using the top *right* **SIGN IN** you will take you to the next page as below:



## Sign in

Sign in with your  
**NEW Manulife ID**

Sign in

Have you created your NEW Manulife ID yet?  
[Learn more](#)  and set up now

OR

Sign in with your  
**plan contract number and  
member certificate number**

Sign in

Are you **NEW** to Group Benefits?  
You must first activate your benefits plan by registering your  
plan contract and member certificate number.  
[Activate now](#)

Use the “Sign In” on the Right hand side

The Next Screen is where you will enter all your information

## Sign in

Plan contract number



Member certificate number



Remember me

Password

Sign in

[I forgot my password](#)

OR

Already have a NEW Manulife ID?

[Sign in here](#) 

**FIRST TIME USER** under “Manage your Plan”

## Register

Register for your Plan Member Secure Site.  
Registration is a one-time process designed to  
protect your private information.

 Register now

Click on the **Register now** and you will be directed to the screen below.

## Site access



### Register for your Plan Member Secure Site

Registration is a one-time process designed to protect your private information

Where to find this information

Let us help you find your information. Select a familiar document from the list below

Select a document

Plan contract number:

Member certificate:

First name:

Last name:

Gender:  Male  Female

Date of birth:

Email address:



Password requirements :

- must be 6-20 characters long
- cannot contain special characters (for example: %, \$, @, é, etc.)
- is case sensitive

Password:

Re-enter password:

By clicking "Submit", you are confirming your identity as the person above.

Cancel

Submit

### Related links



Login

[Login](#)



Minimum Site Requirements

[Minimum Site Requirements](#)



Site Notice

OUTAGE NOTIFICATION - The site may be unavailable on Sunday, September 10, 2017 due to maintenance.

Using the wallet card you received, enter the Plan Contract Number and Member Certificate number listed and follow remaining prompts. The password that you are creating will be used to enter the Manulife website.

Once registration is complete you will have access to all your benefit information. To set up **direct deposit** you will need to enter your banking information under the **MY PROFILE** tab at top of page. With online claim submissions and direct deposit information completed you will receive your claim reimbursement within 5 business days from assessment deposited to your account. All claim statements that have been processed will be listed online.

Manulife Group Benefits also has a **Mobile App** that will access all your benefit information and submit claims.